Attachment 4

Hoover Dam Fee Schedule and Refund Procedures

HOOVER DAM FEE SCHEDULE AND REFUND PROCEDURES		
GENERAL ADMISSION On-Site Ticket Sales		
Parking		
Garage	Private Passenger Vehicles	\$2.00
Remote Sites	Nevada Brake Check Lot and Arizona Lots	Free
Shuttle Service	Market Testing (Route from Garage to Arizona lots)	Donation
Limited Access		
Adults and Seniors	Ages 17 and Older	\$4.00
Juniors	Ages 6-16	\$2.00
Children	Ages 5 and Under	Free
Regular Tour		
Adults	Ages 17-61	\$8.00
Seniors	Ages 62 and Over	\$7.00
Juniors	Ages 6-16	\$2.00
Children	Ages 5 and Under	Free
Hard Hat Tour	Ages 4 and Above (Must be able to wear a hard hat)	\$25.00
Groups (25 or more)	Regular Tour	\$7.00 each
Upgrading	Visitors may upgrade the Limited Access and Regular Tour Tickets for the difference in pricing. For example, and adult may upgrade from a Limited Access ticket to a Regular Tour ticket for \$4.00 or to a Hard Hat Tour for \$21.00.	
SPECIAL PRODUCTS, SE	RVICES AND PRICING	
Reservations		
School Groups	Pricing applies to elementary and High School students. Advanced booking is required.	
	8:30 a.m 10:00 a.m.	Free
	10:01 a.m 3:00 p.m.	\$2.00 each
	3:01 p.m 5:45 p.m.	Free
General Public	Reservations for Regular Tours and Hard Hat Tours may be booked if paid in advance by credit card, prior to the day of arrival.	Regular Tour Price + Administrative Handling Fee
Private Tours	10 - 44 Visitors	(\$8.00 + Administrative Handling Fee) each + \$100.00 Flat Fee for Guide Services
Groups (25 or more)	Regular Tour	\$7.00 each
	Hard Hat Tour (Maximum of 16 per Tour)	\$25.00 each
	Advanced Booking Non Refundable Deposit	\$20.00 flat fee
	On Arrival	Balance Due
Commercial Accounts	Regular and Hard Hat Tours and Commercial Carrier Parking Fees: Payments in Advance by Cash, Check, Credit Card or Electronic Funds Transfer	Price Negotiated by the Government

FACILITY BOOKINGS:

These activities require extensive coordination and are normally arranged by the Public Service Office Management Staff. Pricing is Negotiated.

SPECIAL EVENTS:

The facility may be booked for Special Events such as weddings, private parties, etc.. Prices are negotiated with Public Service Management. (Note: Liquor is not permitted to be served on Federal premises.)

NOTES:

- 1. Prices are subject to change. Additional products or services may be offered in the future. Advance notice of pricing changes will be given with due consideration for the time required to inform the public about the changes.
- 2. Adjustment in the total price due for tickets purchased in advance (minus deposits) will be made if we are notified at least one day prior to the date of the scheduled tour or if the tour is canceled.
- 3. Hoover Dam Visitor's Center has a no-refund policy. In the event a visitor requests a refund of their ticket price, the designated Government official shall be contacted to determine if the refund will be authorized.